DATE: 11/3/2021

TO: 911 Emergency Response Advisory Committee

FROM: Kevin Jakubos
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SUBJECT: REQUEST FOR APPROVAL FOR funding for the purchase of First Due software suite that will interconnect CAD data, routing for responding resources, pre-incident planning, and high-risk occupancy data management for the Sparks Fire Department in an amount not to exceed $27,000.00.

SUMMARY

The Sparks Fire Department is requesting funding for the purchase of software that will interconnect our CAD data to a suite of applications that will enhance the information available to responding resources.

BACKGROUND

The First Due software suite is already in service for the Reno Fire Department and the Truckee Meadows Fire Protection District. The software increases safety for responders by linking several databases together and sending live information to responding resources. With Sparks Fire Department joining the application, all three regional partners will be utilizing the same platform, therein increasing interoperability and information sharing between the jurisdictions.

Several years back, staff reviewed the product but chose to yield due to the high volume of new applications hitting the market. First Due has held through the times and continued to grow their product. Regional partners report satisfaction with the product features including linked CAD data, response routing, pre-incident planning, and community engagement through the community connect platform. This product has enhanced emergency response with improved information sharing for responder, citizens, and businesses in our region. Currently, the City of Sparks Fire Department seeks approval to join with our regional partners to improve upon the delivery and safety of our emergency service delivery to our community.

The attached quote reflects the following:

*Quote for Software on a one-year contract (one payment): $27,000.00.

NRS APPLICABLE
NRS 244A.7645 proved approval of costs associated with maintenance, upgrade, and replacement of equipment necessary for the operation of the enhanced telephone system.

In addition, this funding would also be in compliance with NRS 244A7645(3).

STAKEHOLDER REVIEW(s)

Stakeholders are the City of Sparks Fire Department.

PREVIOUS ACTION

The First Due software suite has previously been approved for the Truckee Meadows Fire Protection District (Jan 21, 2021 – E911 Advisory Committee Meeting), and the Reno Fire Department (May 20, 2021 – E911 Advisory Committee Meeting).

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to support the automated size-up, pre-incident planning and high-risk occupant related data management software subscription. The total cost for the subscription is $27,000.00.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding for an automated size-up, pre-incident planning, and high-risk occupant related data management software subscription for the City of Sparks Fire Department, in an amount not to exceed $27,000.00.

POSSIBLE MOTION

Motion to approve funding the purchase of First Due fire response software that will provide CAD data, routing to responding resources, pre-incident planning, and high-risk occupant related data management for the City of Sparks Fire Department for fiscal year 2021-2022 in an amount not to exceed $27,000.00.

First Due Suite Quote
Sparks Fire Department

We are excited to present pricing for the First Due Suite! Please see below detailed breakdown. It is important to note that First Due is a cloud based system, which means all Support, Maintenece, Hosting and Upgrades are ALWAYS INCLUDED.

Included Modules

Automated Pre-Plans Connection to data sources to provide pre-plans on every structure even residential.	*Assessor* *Building Permits*	
Pre-Planning The ability to create and manage occupancies / pre-incident plans using first due's pre-plan module including geospatial information, general property data contacts, hazmat and images.	*Occupancies* *Pre-Planning* *Hydrants*	
Responder Access Mobile responder web, iOS and Android applications which includes CADLink, dispatch notifications, routing and incident/layer mapping.		$ 25,000.00
Community Connect Allows Emergency Response Agencies to communicate with their residents and commercial property owners by providing them portal access to add critical data about their property and its occupants.		
Implementation & Training First Due will provide Set-up and Onilne Training of all the modules above. Any onsite training and customization is listed here.		$ 2,000.00

First Year	$ 27,000.00
Ongoing	$ 25,000.00